



Barracuda Message Archiver Makes the Grade with Spokane Public School District

Barracuda Networks ensures compliance with recent email archive laws with ease and efficiency

Records requests cause extra homework for district IT team

Spokane Public School District (SPSD) is the second largest school district in the state of Washington with more than 29,000 students in 54 schools. In Washington all public organizations, including school districts, are subject to public record requests from various entities.

“For example, if a local newspaper was conducting research for a story on neighborhood safety, they could formally request information or email messages related to gang activity or other issues of concern from the district and SPSPD would have to respond,” said Ken Brown, executive director of technology and information services for SPSPD. “In the past, there was no centralized way to fulfill this request. Employees were required to personally search their inboxes for any information potentially related to a public record request and forward those emails to our team.

“This was a slow, time-consuming and ineffective process,” Brown added.

Further, due to recent amendments to the Federal Rules of Civil Procedure (FRCP) related to producing evidence in a U.S. Federal Court, parties in a lawsuit have greater obligations when it comes to producing electronic records, including email.

“Satisfying e-discovery requests can be costly and unproductive,” said Ken Brown. “An e-discovery case involving 2,000 users equates to over 300 hours of time that could be better spent on fulfilling the mission of educating children in Spokane.”

Barracuda Networks presents a simpler, more effective archiving solution

In litigation proceedings, meeting legal requirements for email records in a timely manner is important in order to avoid sanctions. Deploying the Barracuda Message Archiver 850 helped SPSPD to significantly decrease the amount of time previously spent on searching for emails for potential use in the future.

The Barracuda Message Archiver Web interface allows administrators to define, manage and control corporate archiving settings and rules from one central location. Internal and external content is indexed and backed up to enable administrators, auditors and end users seamless access to messages stored in an organization’s email archive.

Intercepting emails efficiently can help prevent potentially dangerous or threatening situations such as harassment of students or faculty through email. SPSPD needed to be able to intercept and review email to prevent or investigate incidents when they occur.

“With the Barracuda Message Archiver now in place, e-discovery requests and email investigations can now be done in a timely and efficient manner.”

-Ken Brown
executive director
of technology and
information services
for SPSPD



Barracuda Message Archiver 850 Fast Facts:

- Easy to use Web user interface
- Designed for enterprises & large organizations
- Archives & indexes email for up to 4,000 users w/ no per user licensing fees
- Complies with government regulations for e-discovery
- Receives automatic updates from Barracuda Central
- Deployment in less than 60 minutes

"All evidence of an incident can now be located and collected effectively," said Brown. "Requests regarding discipline issues were difficult before the Barracuda Message Archiver because any email in question may have been deleted before it could be retrieved for review by Human Resources."

Barracuda Message Archiver at the top of the class

Brown particularly liked the ability to search and forward all content including the body of the message, attachments, specific dates, word combinations or names. The Barracuda Message Archiver 850 had the necessary storage SPSD needed to hold its email archives for as long as necessary with the ability to import historical messages and PST files, giving them access to information that was previously difficult to retrieve by both regular users and third-party auditors.

Priced at \$27,999 with no per user license fees, the Barracuda Message Archiver 850 offers a complete set of message archiving features for up to 4,000 users. Designed with compliance and storage efficiency in mind, the Barracuda Message Archiver 850 stores up to four TB of data and is deployed in less than 60 minutes.

"We specifically chose the Barracuda Message Archiver because it was the best price and performance solution that we had seen," said Brown. "With the Barracuda Message Archiver now in place, e-discovery requests and email investigations can now be done in a timely and efficient manner."



About the Barracuda Message Archiver

The Barracuda Message Archiver is a complete and affordable email archiving solution, designed to effectively index and preserve all emails, achieve legal and regulatory compliance needs, and make more efficient use of storage technology inside the IT organization.

Leveraging standard policies and seamless access to messages, email content is fully indexed and backed up to enable administrators, auditors and end users quick retrieval of any email message stored in an organization's email archive.

Delivered by Barracuda Central, Energize Updates provide automatic updates to its extensive library of virus and policy definitions for enhanced monitoring of compliance and corporate guidelines, document file format updates needed to decode content within email attachments and security updates for the underlying platform to remain free of potential security vulnerabilities.



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