

Centralized Management for Your Barracuda Products

Barracuda Cloud Control enables administrators to monitor and configure multiple Barracuda Networks products. With Barracuda Cloud Control, you can check the health of all connected devices from a single console, run reports that are generated by gathering data from all the devices, and assign roles with varied permissions to different types of users. This guide walks you through initial configuration of your Barracuda Cloud Control account.

Connecting To Barracuda Cloud Control

You can connect one or more Barracuda Networks products to Barracuda Cloud Control by doing the following:

1. If you don't already have an account with Barracuda Networks, visit www.barracudanetworks.com and click the **Customer Login** link.
2. From the **Sign In** page, click the **Create an Account** link. Enter your name and contact information, business name and location. Make a note of your username (email address) and your password.
3. After submitting your new account information, you'll see the **Account > Users** page which shows your account name, associated privileges, username and products you've associated with your Barracuda Networks account. Additional user accounts you may add at a later time will be listed on this page.



Figure 1. Barracuda Networks Account page

4. Click on the **Cloud Control** link on the left navigation bar. Click the **Set up your Barracuda Cloud Control** button. You'll see the Barracuda Cloud Control **Status** page and a message indicating that no products have yet been connected.
5. In another browser tab or window, log into the product that you are trying to connect. From the product **ADVANCED > Firmware Upgrade** page, check to make sure you have the latest firmware installed on the product. If not, download and install it now.
6. From the **ADVANCED > Cloud Control** page on the product, enter the username and password you created for your Barracuda Networks account. Click **Yes** for **Connect to Barracuda Cloud Control**, and then click the **Save Changes** button. Note that your product can connect with only one Barracuda Cloud Control account at a time.

- In the Barracuda Cloud Control window, refresh your browser page and you should see, in the **Products** column in the left side of the page, a (1) next to the Barracuda Networks product type you've connected to Barracuda Cloud Control. By default, you'll see statistics presented for that product.

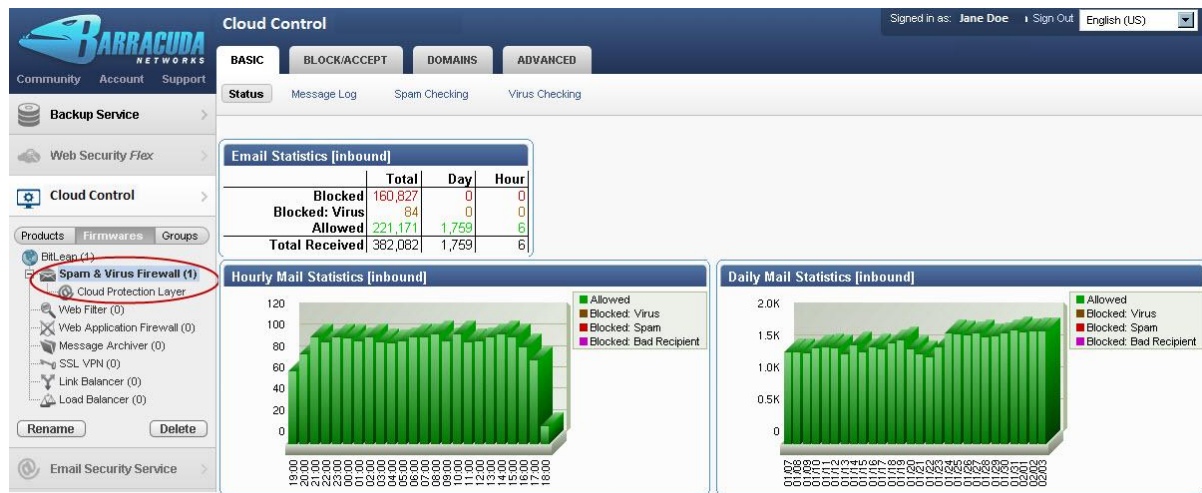


Figure 2. Status page of Barracuda Cloud Control

To access the web interface of your Barracuda Networks product from Barracuda Cloud Control, click on the product link in the **Products** column on the left side of the page.

- To disconnect your product from Barracuda Cloud Control, log into the product web interface and navigate to the **ADVANCED > Cloud Control** page. Enter the Barracuda Networks username and password for the particular account associated with that device and click **No** for **Connect to Barracuda Cloud Control**. Do this when you know that there will be a loss of connectivity between the product and Barracuda Cloud Control due to the product appliance being physically moved or other network connectivity disruption.

User Accounts and Permissions

Click on the **Cloud Control** link on the left side of the page to see the Cloud Control management interface. From the **User Management** page you can view user accounts and assign roles with varying levels of permissions. Click the **Help** button on the page for details. Note that an administrator cannot change their account role or that of any other administrator. Account Roles available are:

- View Status Only – User can only view statistics on the **Status** page.
- View Reports, Logs and Status Only – User can view statistics on the **Status** page, the Message Log and create and view reports.
- All Actions – User can use all aspects of the Barracuda Cloud Control web interface.

Contacting Technical Support

If you have any problems connecting or managing your Barracuda Networks products with Barracuda Cloud Control, you can contact Barracuda Networks Technical Support in one of the following ways:

- By phone: call 1-408-342-5400, or if you are in the United States, (888) Anti-Spam, or (888) 268-4772
- By email: support@barracuda.com
- Online: visit www.barracuda.com/support and click on the Support Case Creation link. There is also a Barracuda Networks Support Forum available where users can post and answer other users' questions. Register and log in at <http://forum.barracuda.com>.